FAMILY360 INC. & HOSANNA MINISTRIES, INC.



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Client Rights

- 1. The right to be treated with consideration and respect for personal dignity, autonomy, and privacy;
- 2. The right to service in a respectful setting that offers the greatest possible freedom as defined in the treatment plan;
- 3. The right to be kept up-to-date on current or suggested services, treatment or therapies, and of alternatives;
- 4. The right to accept or reject any service, treatment or therapy after you have been given a full explanation of the risks and benefits;
- 5. The right to a current, written, individualized service plan addressing mental and physical health, social and financial needs, and describing who will provide these services and how they will be provided in a way that meets your needs;
- 6. The right to active and informed participation in all areas of the service plan, including the plan's writing, review, and rewriting to meet your needs;
- 7. The right to freedom from too much or unnecessary medication;
- 8. The right to freedom from restraints or seclusion;
- 9. The right to be informed of and to refuse any unusual or dangerous treatment procedures;
- 10. The right to be told about and to refuse to be observed through one-way mirrors, photographed or taped (audio or visual);
- 11. The right to absolute confidentiality unless court ordered or if you sign a Release of Information form permitting disclosure of all or part of your record;
- 12. The right to see all parts of your records, including psychiatric and medical records. Access can be restricted only for clear treatment reasons, meaning that reading the records will cause you severe emotional damage resulting in the immediate risk of dangerous behavior toward yourself or someone else. Only specific parts of the chart can be restricted, with the reasons clearly documented in your service plan. However, you may give permission to any person you choose (friend, family member, advocate) to look at all parts of your record;
- 13. The right to advance notice if a service is to be discontinued, and to be actively involved in planning to meet your needs when the service is discontinued;
- 14. The right to have a clear explanation when any services are denied;
- 15. The right not to be discriminated against in the provision of service on the basis of religion, race, color, creed, sex, national origin, age, lifestyle, physical or mental handicap, developmental disability, or inability to pay;
- 16. The right to be fully informed of all rights;
- 17. The right to exercise any and all rights without being threatened or punished in any way, including being denied services.

A full copy of your consumer rights is available to you on report. A summary of the Consumer Rights Compliant Process is also available.

The Consumer/legal Guardian has had an opportunity to read, or have read to him/her, the above form and ask questions regarding the data contained therein and have in this staff member's presence.

Client Signature and/or Parent/Guardian	Dat	е
Witness Signature	Dat	е